CIM®

Europe's Leading
Emergency Response Software

Trusted by:

AkerBP

bp

MOLGROUP

subsea 7

RESQ

REPSOL

VATTENFALL

TOTAL

ConocoPhillips

eni norge

Emergency and Crisis Management

Plan

Companies operating in the oil and gas industry spend millions each year ensuring that they are ready to respond to anything that hits them. CIM gives you the tools you need to create and maintain a preparedness framework that's accessible wherever you are, whenever you need it:

- Embed emergency plans and checklists for different roles and incident types.
- Set plan owners and create reminders for when they need updating.
- Create duty rosters for on-call personnel.
- Regulate who is qualified to hold key response positions.

Manage

Information management is key to an efficient response process and in today's interconnected world, having the facts at your fingertips informs decision critical making. CIM is configured to match the flow of information through your organisation and ensure that key information is not missed when you need it most. Our clients use CIM to:

- Mobilise the on-call team using all channels (voice, push notification, SMS and email).
- Access your checklist on all your devices and assign tasks.
- Conduct and record crisis team meetings.
- Keep a full, chronological log of incident information in real-time.
- Handle casualties and next-of-kin enquiries with bespoke modules.
- Manage the media.
- Build and maintain situational awareness using maps, plots and information boards.

Review

Do you have a clear and complete record of information you received, decisions you made and actions you took during the time that your team was mobilised? Increasing regulation, accountability and litigation means that it is more important than ever to use the information you gather during an incident. CIM customers can:

- Retrieve a time-stamped, incorruptible record of every interaction they have during a response.
- Review the response on a timeline and recommend improvements.
- Filter between certain types and categories of information.
- Compile and distribute customisable reporting templates. (e.g. HAZMAT)

CIM is Europe's leading software for emergency and crisis management professionals and provides a comprehensive platform to plan for, manage and review incidents and crises in a structured and user friendly environment.

Based on 12 years of experience as the preferred provider of preparedness and security software solutions on the North Continental Shelf, CIM has been developed with a "best practice" setup for the oil and gas industry.
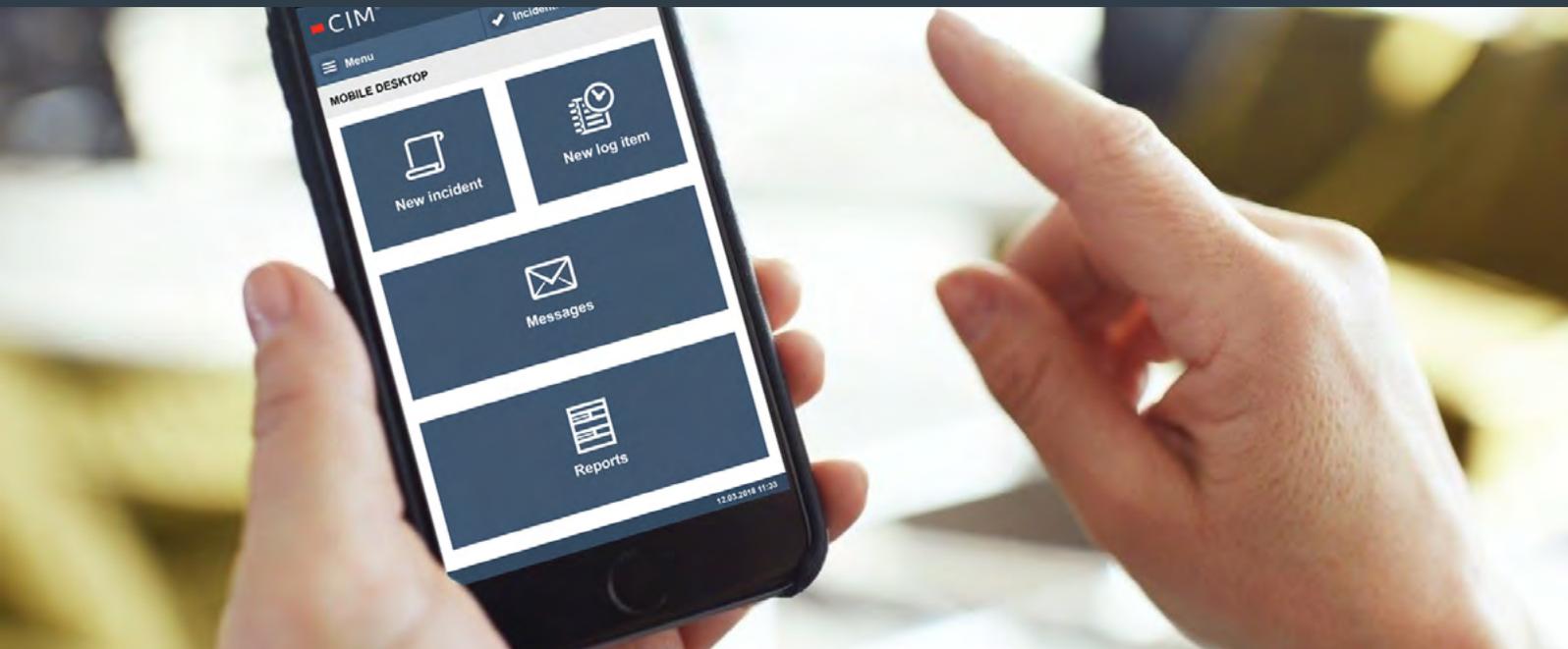
Secure Access - Whenever and Wherever

Crises often hit when we least expect it, therefore it is important that any tools we use are accessible and secure, 24/7. CIM can be accessed from any internet enabled device, including smart phones and tablets, for which we also provide a mobile app for easy authentication. As a software provider for local and national government, energy, aviation and critical national infrastructure, One Voice operates strict internal and external quality and security policies.

Integration with POB Tools

When your team is managing potential casualties and next-of-kin, how do you ensure that you can monitor an accurate list? CIM's POB tool integrates with a number of industry leading POB tools, such as Vantage and DaWinci to provide up to date, accurate information on those on board your asset when the incident takes place. Responders can then record the status and location of those affected, whilst simultaneously communicating with concerned friends and relatives.

NIMS and ICS

As a leading provider in the oil & gas sector, One Voice recognises the challenges faced by users of existing ICS compliant software tools. We are working together with customers and partners to produce the world's first truly user-friendly tool for those with ICS as the cornerstone of their emergency management function. Head to our website at onevoice.co.uk to sign up for news on the latest version of CIM.

CIM for OIMs and First Line Responders

Our customers challenged us to solve an issue that had long plagued emergency management professionals in the industry- how to get real-time information from an asset during an incident without overloading the control room. In response to this, we've developed CIM First Line, which provides the essential tools that an OIM and their team needs to feed information back to responders at other locations. A simple log, a task management tool, weather information and vessel/aircraft movements can be shared at different levels whilst allowing those on the scene to concentrate on the operational part of the response.

Statements from oil and gas customers

"CIM helps us to comply with statutory requirements, communication between levels of our preparedness organisation, document training and situational awareness."

"One Voice has a good understanding of our sector and can therefore give good advice and proposes solutions based on 'best practice'. "

"CIM helps us to document training, sharing of information, handling the media and mobilise internal resources."

"The best thing about CIM is that it is user friendly."

Want to know more about CIM and One Voice?

Get in touch by email, phone or through our website to learn more about how we help hundreds of organisations prepare, respond and improve.

Visit onevoice.no

Ståle Iversen
Sales Manager
+ 47 26 44 496
staale@onevoice.no

ONE VOICE

onevoice.no